

# Practice Profile

## Overview

Gippsland Lakes Community Health (formerly Lakes Entrance Community Health) was one of the first Community Heath Centres to be established in Victoria and recently celebrating it's 35<sup>th</sup> year. The organisation has grown from a single site in Lakes Entrance with 10 employees, to a major accredited health service provider in East Gippsland with an annual budget of \$16 million, 285 staff and over 500 registered volunteers working across four sites. In 2006 the organisation received the Premiers Award for the "Most Outstanding Primary Health Service".

The GP practice is based in Lakes Entrance with outreach services to Metung and Bruthen, and sub-contracted services to the Lake Tyers Aboriginal Community and Nowa Nowa Community Health.

Situated on the 90 mile beach, within the famous Gippsland Lakes system, the Lakes Entrance site of Gippsland Lakes Community Health is centrally located within the township, just 3 ½ hours drive East of Melbourne, and 2 ½ hours from the snowfields of Mt Hotham.

## Opportunities for GP Staff

GLCH recognises flexibility of working hours as key to managing demands in both personal and working lives. A majority of staff work part time and take full advantage of the local scenery. GP positions are flexible offering full time or a range of negotiable part time hours.

Salary packages are competitive and include tax advantages not available to private and/or metropolitan practices. More detailed information is available on request.

GLCH has a growing and positive reputation for supporting and partnering aboriginal communities in the area. Those GPs with a particular interest and desire to work in the area of indigenous health could be provided with a range of opportunities.

GLCH is a fully-accredited practice housing up to six GP's and one GP Registrar. The practice is also training accredited with RACGP and ACRRM and supports up to two fourth year medical students from the East Gippsland Regional Clinical School of Monash University during the academic year.

### Other prospects if so desired could include:

- Women's Health
- Specialist Services or Skills
- Active teaching and learning opportunities

## Practice Facilities

The Clinical Services Building is purpose built with:

- 10 x comfortable and spacious consulting rooms
- 1 x procedure/treatment room
- Clinical Triage and Assessment and Emergency Care area
- Electronic Record Systems including Medical Director and Pracsoft
- Pathology Services located on site.



Gippsland Lakes Community Health  
Lakes Entrance Site



Spacious Consulting Rooms



Accident and Emergency



Medical Reception



Patient Waiting Area

## Operating Hours

Medical Services operate between 8.00 am and 8.00 pm, week days and from 8.00 am to 2.00 pm on weekends and public holidays, with the support of experienced Division 1 Registered Nurses conducting triage and assessment both within and outside the standard appointment sessions.

Standard appointment sessions operate 9.00 am to 12 midday and 2.00 pm to 5.00 pm Monday to Friday, 9.00 am to 2.00 pm on Saturdays, and emergency session only on Sunday and public holidays.

After Hours commitments are rostered on a rotational basis and generally do not extend beyond 8.00 pm. These commitments include a one day per week and one weekend in five commitment. A formal agreement with Bairnsdale Regional Health Service ensures clients have access to care outside these hours. GP coverage is generally not required overnight.

Gribbles Pathology operates on site Monday to Friday.

Home and Aged Care Facility visits may be provided per GP consultation.

## Staffing

When fully staffed the practice runs with six GPs and one GP Registrar. Receptionist, Nursing, Administrative, and Environmental Service support adds to the team approach. GLCH is a fully accredited teaching practice therefore Medical and Nursing Student placements are also incorporated during the academic year.

The large staff numbers at GLCH provide social opportunities unavailable at smaller rural practices.

Reception/Administrative support is rostered from 8.00 am to 6.00 pm Monday to Friday, and 8.00 am to 2.00 pm weekends.

## Other GLCH Services

GLCH delivers a wide range of professional services from its Lakes Entrance site as well as services in support of a multidisciplinary approach to health. These include:

- Diabetes Clinic
- Respiratory Clinic
- Wound Management Clinic
- Immunisation
- Maternal and Child Health
- Women's Health
- Allied Health (Physiotherapy, Occupational Therapy, Podiatry, Speech Therapy, Dietician)
- Aboriginal Health
- Counselling (Alcohol and Drug, Generalist, Bereavement)
- Home Based Nursing
- Palliative Care
- Meals on wheels
- Day Centre for the elderly
- Home Care
- Disability Services

Specialists and other services visit on a regular basis and currently include a surgeon, physician, psychologist, and paediatrician,.

## The Broader Context

The region boasts exceptional coastline scenery, and impressive lakes and river system, rugged high country and extensive national parks and state forests. The Centre itself is within walking distance of the beach, local shops and Aquatic/Gymnasium Centre.

For a more detailed look at us and the local area we suggest you visit the following websites:

[www.glch.org.au](http://www.glch.org.au)

[www.egdgp.com.au](http://www.egdgp.com.au)

[www.egipps.gov.au](http://www.egipps.gov.au)

[www.lakes-entrance.com/lebta/index.html](http://www.lakes-entrance.com/lebta/index.html)

[www.weatherzone.com](http://www.weatherzone.com)