




Access Key: Children's Centre

 **Gippsland Lakes Complete Health Children's Centre**
45 Coates Road, Lakes Entrance

What is the space?

The facility has full time and part time long day care, before and after school care, and a 3-year-old kindergarten program.

We respect diversity and individuality and welcome children with special or additional needs.

How do you get there?



By foot: there are footpaths to the site on Coates Road.



By car: There is an off-street carpark. There is one disability parking space outside the entrance to the Lakes Entrance Preschool, approximately 50m from the entrance to the Children's Centre. A footpath with moulded curbing connects the disabled carpark to the Children's Centre entrance.



By taxi: taxi's can drop-off directly outside the entrance path.



By public transport: closest stop: Bus 3, Big 4 / Roadknight Street stop (450m walk to 45 Coates Road) or Don Road / Palmers Road stop (400m walk to 45 Coates Road) [Online bus timetable](#)

What is the environment like?

- This facility is for children and families.
- Children can be excited and have high-pitched voices.
- Parents and children will be greeting each other and talking with staff.
- The busiest times of the day are drop-off (7.30am - 9.30am) and pick-up (3.00pm – 6.00pm).
- The quietest time of the day is between drop-off and pick-up (9.30am – 3.00pm).

How do you navigate the space?

- The facility is enclosed by a high fence, with a gate.
- Once you have entered the gate (refer barriers below), there is a small outdoor undercover entrance area. This area is concrete, with a small timber bench seat, garden beds and pot plants.
- The entrance into the building is through a glass door (not automatic).
- Inside there is a small, carpeted foyer with two chairs and a fish tank.
- There is a reception desk with full and ½ height benches, and staff to assist.
- When you visit the facility, you need to sign in and out on a tablet. Staff can assist if required.
- There is a Unisex LH accessible toilet, with a shower. The toilet sign has braille.
- There is a breastfeeding room with baby changing space.

What barriers are there?

- There is a high gate outside of the facility. The latch is located high up on the gate. There is no doorbell on the gate. If assistance is required with the gate, staff can be contacted on the phone number below.
- The entrance door handle and doorbell are located higher up than normal (out of reach of children). It is not an automatic door. If assistance is required with the door, staff can be contacted on the phone number below.
- There is limited outdoor and indoor space, which may impact mobility.

Other information



Monday to Friday: 7.30am – 6.00pm



(03) 5155 3946



childrenscentre@glch.org.au



PO Box 429, Lakes Entrance VIC 3909

