



# Fee Information

Fees for Allied Health services vary depending on whether you have a valid concession, are paying the full fee, or are covered by another funding scheme.

## Allied Health Services

This includes Physiotherapy, Occupational Therapy, Speech Pathology, Dietetics, Podiatry, Exercise Physiology, Hand Therapy, and support from Allied Health Assistants. Services may be delivered one-on-one, in rehabilitation settings, or by an Allied Health Assistant under supervision.

Service	Concession	Full Fee
Initial Appointment	\$20	\$160 per-hour
Follow Up - Adult	\$18	\$120 - minimum
Follow Up - Child	\$18	\$160 - minimum
Allied Health Assistant	\$15	\$80 per-hour
Offsite session	Initial visit \$40	\$160 per-hour
	Comprehensive visit \$40	
	Standard visit \$28	

## Health Maintenance and Specialised Programs

Service	Concession	Full Fee
Health Maintenance group <ul style="list-style-type: none"> <li>• Men's Gym</li> <li>• Blokes</li> <li>• Health Wise</li> <li>• Keep Active</li> <li>• Healthmoves</li> <li>• Paediatric Groups</li> </ul>	\$10 per-session	\$40 per-session
Specialised programs <ul style="list-style-type: none"> <li>• Better Balance</li> <li>• Transition</li> <li>• Cardiac / Pulmonary Rehabilitation</li> <li>• Post Partum</li> <li>• Energise</li> <li>• GLA:D</li> <li>• PD Warrior</li> <li>• Paediatric Specialised Groups</li> <li>• VETS Gym – DVA</li> </ul>	\$20 per-session	\$60 per-session
Occupational Therapy <ul style="list-style-type: none"> <li>• AlertABLE</li> <li>• AdaptABLE</li> </ul>	\$40 per-session	\$60

## Social Support Services

These are group or one-on-one sessions that help people stay connected and supported.

Service	Concession	Full Fee
Group	\$15 per-session	\$40.70 per-session
Transport to group	\$10 return	\$40.70 per-hour
Offsite social session	\$25 per-session	\$27.50 additional per-session
1-on-1 support	N/A	\$110 per-hour

## Terms and Conditions

### Full Fee

- The full fee is charged per hour.
- Additional charges apply for time over an hour, in 15-minute increments.
- Initial consultations are a minimum of 1 hour.
- Follow-up appointment times will vary depending on your care needs.
- Off-site sessions include travel time as part of the appointment charged in 15 minute increments.
- Fees cover both client-facing and behind-the-scenes time required to deliver your care.

### Social Support

- Group sessions run for a minimum of 2 hours.
- Transport (if provided) is charged in 15-minute increments, one way.

### Consumables

- Consumables (like bandages or splints) may be charged if used.
- Podiatry sterilisation packs incur a fee of \$10.
- Formal reports may incur a cost if outside of routine care.

## Other Funding Schemes

If you're accessing services through one of the following schemes:

- National Disability Insurance Scheme (NDIS)
- Department of Veterans' Affairs (DVA)
- WorkCover (WC)
- Transport Accident Commission (TAC)
- Home Care Packages (HCP) – Support at Home from 1 November 2025.

Your fees will be charged according to the relevant fee schedule for that program.

For more information, please speak with your clinician.

## **Medicare and Private Health Info**

Some services may be claimable through:

- Medicare (CDM or PDD plans)
- Private Health Insurance (PHI)

You may be eligible for services under a Chronic Disease Management (CDM) Plan or a Pervasive Developmental Disorder (PDD) Plan, with a referral from your GP or specialist.

We can help check your eligibility and explain the process.

## **Cancellation and No-Show Policy**

It's important that we make the most of our available appointments.

If you're unable to attend, please let us know at least 48 hours in advance so we can offer the spot to someone else.

A fee may be incurred on some non-attended and late cancellations.

## **Standard Service Hours**

Monday to Friday, 8:30am to 5:00pm

(Services outside these times may have different charges.)

## **Questions or unsure what fees apply to you?**

Our friendly team can help! Just ask us at your appointment or call us on **5155 8300**.

