



Cultural Inclusion

Welcome

Our services are for everyone!

We welcome:

- Aboriginal and Torres Strait Islander peoples
- People from all cultures
- People who speak different languages
- People of all faiths

We want you to feel safe and respected.

- Our staff complete Aboriginal cultural awareness training.
- We keep learning about different cultures and communities.
- We listen and work with community so we can do better.

We work closely with local Aboriginal Community Controlled Health Organisations (ACCHOs) and other community services.

This helps us provide care that respects culture and community.

If you need help, please tell us.

We can:

- Book an interpreter
- Support your cultural or religious needs
- Adjust appointment times if needed.

We are here to support you.



What you can expect

When you come to our service, you can expect:

- To be treated with respect
- Your culture and identity to be valued
- Privacy and confidentiality
- Staff who are learning and improving
- Care that is shaped by community partnerships.

If you ever feel unsure or uncomfortable, please speak to us.

Your voice matters.

Is there anything we could do better to make our service more culturally safe and welcoming? We'd love to hear from you.

Contact our Inclusion & Diversity Officer on 5155 8300, email hello@glch.org.au, or visit our website to share your feedback.

These are just some of the services we offer.

- Sexual and reproductive health care (Clinic 281)
- Therapy services for children
- Counselling and mental health support
- Alcohol and other drug support
- Programs for men who want to build safer, respectful relationships
- Support for older people to stay living at home
- NDIS disability support.

We also offer:

- Specialised nursing care, including respiratory and palliative care
- Services to help you stay active and strong, including physiotherapy and exercise physiology
- Podiatry (foot care and support).

All services are confidential and respectful.

Not sure where to start? Call us and we'll help you find the right service.

 5155 8300

 hello@glch.org.au

