



Fee Information

Fees for Allied Health services vary depending on what government funding scheme you are eligible for, if you have a valid concession, are paying the full fee, or are covered by another funding scheme.

Allied Health Services

This includes Physiotherapy, Occupational Therapy, Speech Pathology, Dietetics, Podiatry, Exercise Physiology, Hand Therapy, and support from Allied Health Assistants. Services may be delivered one-on-one, in rehabilitation settings, or by an Allied Health Assistant under supervision.

Description	Concession			Fee Paying
	CH	HACC	CHSP	
service time includes both face to face and non-face to face time				
Allied Health Services (onsite)				\$165 per hour
Initial assessment	\$14		\$28	\$165 per hour
Standard follow-up	\$14		\$18	\$124
Prolonged follow-up	NA		NA	\$165 per hour
Rapid review follow-up	NA		NA	\$90
Allied Health Assistant	\$14			\$90 per hour
Podiatry sterile pack	\$10 per consultation			included in service charge
Paediatric Allied Health Services (onsite)				\$165 per hour
Paediatric initial assessment	\$14 plus consumables and resources as marked			\$330
Paediatric therapy session				\$165 per hour
Paediatric review follow-up				\$247.50
Consumables				
Report writing	\$14 per hour		\$28 per hour	\$165 per hour
Consumables	As marked			

Description	Concession			Fee Paying
	CH	HACC	CHSP	
Therapy Programs				
Maintenance Groups • Blokes • Buchan • Health Moves • Health Wise • Keep Active • Men’s Gym • Paediatric Groups	\$10		\$40	
Specialised Programs • Better Balance • Energise • PD Warrior • GLA: D • Cardiac • Pulmonary • Paediatric program • OT ABLE programs	\$20 (session + education material)		\$60	
Veterans Gym (DVA)	DVA Group Fee Code: EP 30 / PH 50		NA	
Rehabilitation Therapy • Hydrotherapy • Musculoskeletal	\$14		\$60	
OT ABLE programs • AlertABLE • AdaptABLE	NA	\$40 \$20 s/program \$20 application	\$120 \$60 s/program \$60 application	
Offsite				
Allied health Offsite (consultation + travel)	\$28	\$28	\$165 per hour Travel time charged per hour, 15 minute increments	
Allied Health Offsite Comprehensive	NA	\$56		
Social Support				
Social Support Group (session + meal)	\$15		\$43.50 per hour	
Social Support Transport	\$10		per hour	



Terms and Conditions

Fee Paying

- The full fee is charged per hour.
- Additional charges apply for time over an hour, in 15-minute increments.
- Initial consultations are a minimum of 1 hour.
- Follow-up appointment times will vary depending on your care needs.
- Off-site sessions include travel time as part of the appointment charged in 15 minute increments.
- Fees cover both client-facing and behind-the-scenes time required to deliver your care.

Social Support

- Group sessions run for a minimum of 2 hours.
- Transport (if provided) is charged in 15-minute increments, one way.

Consumables

- Consumables (like bandages or splints) may be charged if used.
- Podiatry sterilisation packs incur a fee of \$10.
- Formal reports may incur a cost if outside of routine care.



Funding Schemes

If you're accessing services through one of the following schemes:

- National Disability Insurance Scheme (NDIS)
- Department of Veterans' Affairs (DVA)
- WorkCover (WC)
- Transport Accident Commission (TAC)
- Support at Home (SaH)

Your fees will be charged according to the relevant fee schedule for that program.

For more information, please speak with your clinician.



Medicare and Private Health Info

Some services may be claimable through:

- Medicare (CDM or PDD plans)
- Private Health Insurance (PHI)

You may be eligible for services under a Chronic Disease Management (CDM) Plan or a Pervasive Developmental Disorder (PDD) Plan, with a referral from your GP or specialist. This may help to reduce out of pocket costs for your service.

We can help check your eligibility and explain the process.



Cancellation and No-Show Policy

It's important that we make the most of our available appointments.

If you're unable to attend, please let us know at least 48 hours in advance so we can offer the spot to someone else.

A fee may be incurred on some non-attended and late cancellations.



Standard Service Hours

Monday to Friday, 8:30am to 5:00pm

(Services outside these times may have different charges.)



Questions or unsure what fees apply to you?

Our friendly team can help! Just ask us at your appointment or call us on **5155 8300**.