

Support at Home Services

Support at Home Service List Bairnsdale and Lakes Entrance with populations over 5,000 people

Everyday Living 17.5% to 80%

Item Name	Service	Minimum Contribution	Maximum Contribution	Unit	Weekdays 7am - 7pm
Domestic Assistance	Unaccompanied shopping	\$20.22	\$92.16	Hour	\$115.50
	General household cleaning	\$18.38	\$84.00	Hour	\$105.00
	Laundry Services	Variable		Per load	Per weight
Home Maintenance and Repairs # minimum of 2hrs per service	Cleaning gutters#, replace light bulb, repair broken door handle	\$18.38	\$84.00	Hour	\$105.00
	Essential gardening	\$18.38	\$84.00	Hour	\$105.00
Meals	Meal preparation	\$20.22	\$92.16	Hour	\$115.50
	Meal delivery and preparation	\$3.00	\$13.60	Meal	\$17.00
	Meal ingredients - As per provider	Invoiced directly	to the participant	Meal	

Independence 5% to 50%

Item Name	Service	Minimum Contribution	Maximum Contribution	Unit	Weekdays 7am - 7pm
Transport	Direct Transport (driver and car)	Variable		Hour	Per quote
Respite	Respite Care	\$5.78	\$57.75	Hour	\$115.50
Personal Care * will come under Clinical as of the 1/10/26	Assistance with self medication*	\$5.78	\$57.75	Hour	\$115.50
	Assistance with self care activities*	\$5.78	\$57.75	Hour	\$115.50
	Nail Care - Hands or Feet	\$5.78	\$57.75	Visit	\$115.50
Social Support and Community Engagement	Accompanied Activities* Zone 1	\$5.78	\$57.75	Hour	\$115.50
	Accompanied Activities* Zone 2	\$7.88	\$78.75	Hour	\$157.50
	Accompanied Activities* Zone 3	\$9.45	\$94.50	Hour	\$189.00
	Group Social Support* Min 2hrs	\$2.37	\$23.63	Hour	\$47.25
	Digital Education and Support	\$5.78	\$57.75	Hour	\$115.50
	Cultural Support	\$5.78	\$57.75	Hour	\$115.50
	Assistance to Maintain Personal Affairs	\$5.78	\$57.75	Hour	\$115.50
Therapeutic Services for Independent Living	Acupuncturist	\$7.88	\$78.75	Visit	\$157.50
	Art Therapist	\$7.88	\$78.75	Visit	\$157.50
	Chiropractor	\$7.88	\$78.75	Visit	\$157.50
	Diversional Therapist	\$7.88	\$78.75	Visit	\$157.50
	Osteopath	\$7.88	\$78.75	Visit	\$157.50
	Remedial Masseuse	\$7.88	\$78.75	Visit	\$157.50
	Remedial Masseuse home visit	\$10.50	\$105.00	Visit	\$210.00

Clinical Care 0%

Item Name	Service	Unit	Weekdays 7am - 7pm
Allied Health Home Visit	Allied Health Professional * Min 2hrs	Hour	\$246.75
Allied Health Clinic or Indirect service	Allied Health Professional Service	Hour	\$210.00
Allied Health Assistant Home Visit	Allied Health Assistant * Min 2hrs	Hour	\$194.25
Allied Health and other Therapeutic Services	Allied Health Assistant Clinic or Indirect service	Hour	\$168.00
	Social Worker	Hour	\$210.00
	Dietitian or Nutritionist	Hour	\$210.00
	Maintenance/Gym Groups	Session	\$57.75
	Counsellor or Psychologist	Hour	\$210.00
	Podiatrist	Visit	\$210.00
	Speech Pathologist	Visit	\$210.00
	OT Therapy Clinics/Specialist program	Visit	\$105.00
Nursing Care	Nurse Practitioner/Consultant	Hour	\$210.00
	Registered Nurse	Hour	\$178.50
	Enrolled Nurse	Hour	\$136.50
	Personal Care Attendant	Hour	\$115.50
	Nursing Consumables		At Cost
Bush Nursing	Buchan	Visit	N/A
	Swifts Creek	Hour	N/A
Care Management	Clinical Care Management	Hour	\$168.00
	Restorative Care Management	Hour	\$157.50

1. The minimum scheduled visit is 1 hour unless specified in the unit rate.
2. Weekend and Public Holiday showering/medication monitoring minimum 1 hr. *
3. Services will be billable if less than 2 business days' notice to cancel is given.
4. Zone 1 - Travel allowance for this zone covers distances ranging from 1 km to 15 kms.
5. Zone 2 - Travel allowance for this zone covers distances ranging from 16 kms to 40 kms.
6. Zone 3 - Travel allowance for this zone covers distances ranging from 41 kms to 60kms.
7. Travel provided over zone 3 allowance of 60 kms will be charged at a per quoted rate.
8. Meal ingredients will be charged directly to a participant.
9. Home visits for clinical care requiring travel of over 1 hr return from a main GLCH site to be via quote.

Service Costs for Non-Standard Hours

Standard hours 7am-7pm	After hours & all day Saturday	Sunday all day	Public Holidays
100% of scheduled fee	150% of scheduled fee	200% of scheduled fee	250% of scheduled fee