



Support at Home Services

Support at Home Service List for small rural townships with populations under 5,000 people. Paynesville, Nicholson, Swan Reach, Bruthen, Lindenow, Metung, Orbost

Everyday Living

17.5% to 80%

Item Name	Service	Minimum Contribution	Maximum Contribution	Unit	Weekdays 7am - 7pm
Domestic Assistance	Unaccompanied shopping	\$22.05	\$100.80	Hour	\$126.00
	General household cleaning	\$20.22	\$92.40	Hour	\$115.50
	Laundry Services	Variable		Per load	Per weight
Home Maintenance and Repairs # Minimum of 2 hrs per service	Cleaning gutters#, replace light bulb, repair broken door handle	\$20.22	\$92.40	Hour	\$115.50
	Essential gardening	\$20.22	\$92.40	Hour	\$115.50
Meals	Meal preparation	\$22.05	\$100.80	Hour	\$126.00
	Meal delivery and preparation	\$3.00	\$13.60	Meal	\$17.00
	Meal ingredients - As per provider	Invoiced directly	to the participant	Meal	

Independence

5% to 50%

Item Name	Service	Minimum Contribution	Maximum Contribution	Unit	Weekdays 7am - 7pm
Transport	Direct Transport (driver and car)	Variable		Hour	Per quote
Respite	Respite Care	\$6.30	\$63.00	Hour	\$126.00
Personal Care * will come under Clinical as of the 1/10/26	Assistance with self medication*	\$6.30	\$63.00	Hour	\$126.00
	Assistance with self care activities*	\$6.30	\$63.00	Hour	\$126.00
	Nail Care - Hands or Feet	\$6.30	\$63.00	Visit	\$126.00
Social Support and Community Engagement	Accompanied Activities* Zone 1	\$6.30	\$63.00	Hour	\$126.00
	Accompanied Activities* Zone 2	\$8.40	\$84.00	Hour	\$168.00
	Accompanied Activities* Zone 3	\$9.98	\$99.75	Hour	\$199.50
	Group Social Support* Min 2hrs	\$2.37	\$23.63	Hour	\$47.25
	Digital Education and Support	\$5.78	\$57.75	Hour	\$126.00
	Cultural Support	\$5.78	\$57.75	Hour	\$126.00
	Assistance to Maintain Personal Affairs	\$5.78	\$57.75	Hour	\$126.00
Therapeutic Services for Independent Living	Acupuncturist	\$7.88	\$78.75	Visit	\$157.50
	Art Therapist	\$7.88	\$78.75	Visit	\$157.50
	Chiropractor	\$7.88	\$78.75	Visit	\$157.50
	Diversional Therapist	\$7.88	\$78.75	Visit	\$157.50
	Osteopath	\$7.88	\$78.75	Visit	\$157.50
	Remedial Masseuse	\$7.88	\$78.75	Visit	\$157.50
	Remedial Masseuse home visit	\$10.50	\$105.00	Visit	\$210.00

Clinical Care0%

Item Name	Service	Unit	Weekdays 7am - 7pm
Allied Health Home Visit	Allied Health Professional * Min 2hrs	Hour	\$283.50
Allied Health Clinic or Indirect service	Allied Health Professional Service	Hour	\$210.00
Allied Health Assistant Home Visit	Allied Health Assistant * Min 2hrs	Hour	\$225.75
Allied Health and other Therapeutic Services	Allied Health Assistant Clinic or Indirect service	Hour	\$168.00
	Social Worker	Hour	\$210.00
	Dietitian or Nutritionist	Hour	\$210.00
	Maintenance/Gym Groups	Session	\$57.75
	Counsellor or Psychologist	Hour	\$210.00
	Podiatrist	Visit	\$210.00
	Speech Pathologist	Visit	\$210.00
	OT Therapy Clinics/Specialist program	Visit	\$105.00
Nursing Care	Nurse Practitioner/Consultant	Hour	\$210.00
	Registered Nurse	Hour	\$189.00
	Enrolled Nurse	Hour	\$147.00
	Personal Care Attendant	Hour	\$126.00
	Nursing Consumables		At Cost
Bush Nursing	Buchan	Visit	\$75.00
	Swifts Creek	Hour	\$115.50
Care Management	Clinical Care Management	Hour	\$168.00
	Restorative Care Management	Hour	\$157.50

1. The minimum scheduled visit is 1 hour unless specified in the unit rate.
2. Weekend and Public Holiday showering/medication monitoring minimum 1 hr. *
3. Services will be billable if less than 2 business days' notice to cancel is given.
4. Zone 1 - Travel allowance for this zone covers distances ranging from 1 km to 15 kms.
5. Zone 2 - Travel allowance for this zone covers distances ranging from 16 kms to 40 kms.
6. Zone 3 - Travel allowance for this zone covers distances ranging from 41 kms to 60kms.
7. Travel provided over zone 3 allowance of 60 kms will be charged at a per quoted rate.
8. Meal ingredients will be charged directly to a participant.
9. Home visits for clinical care requiring travel of over 1 hr return from a main GLCH site to be via quote.

Service Costs for Non-Standard Hours			
Standard hours 7am-7pm	After hours & all day Saturday	Sunday all day	Public Holidays
100% of scheduled fee	150% of scheduled fee	200% of scheduled fee	250% of scheduled fee